



Limited One Year Warranty

What is Covered by this Limited Warranty

Subject to the below limitations, Control Dynamics Inc., (CDI) warrants that the enclosed Kennel-Gear (Product) will be free of physical defects in materials, manufacturing and workmanship for a period of one (1) year for metal products and one (1) year for plastic products following your purchase of the Product.

What is Not Covered by this Limited Warranty

Such warranties shall not apply to Kennel-Gear if it is used in areas that are deemed unsuitable for normal use, such as in battle areas, arctic, desert, undersea, harsh marine, and/or corrosive chemical use areas, or to damage that is a result of alteration, misuse, or abuse. Physical defects are NOT fading due to UV rays, overloaded weight damage, animal caused damage (teeth marks), surface marks due to hard water stains (iron deposits).

Limitation of Liability

WHERE PERMITTED THE WARRANTIES SET FORTH IN THIS LIMITED WARRANTY ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL SUCH OTHER WARRANTIES, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXPRESSLY DISCLAIMED. IF ANY IMPLIED WARRANTIES APPLY AS A MATTER OF LAW, THEY ARE LIMITED IN DURATION TO THE LENGTH OF THIS LIMITED WARRANTY. SOME STATE MAY NOT RECOGNIZE A DISCLAIMER OR LIMITATION OF WARRANTIES AND/OR LIMITATION OF LIABILITY SO THE ABOVE DISCLAIMERS AND EXCLUSIONS MAY NOT APPLY. THE CUSTOMER MAY ALSO HAVE DIFFERENT AND/OR ADDITIONAL RIGHTS AND REMEDIES THAT VARY FROM STATE TO STATE.

CDI IS NOT LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL OR CONTINGENT DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION LOSS OF PROFITS, INJURIES TO PROPERTY, LOSS OF USE OF ANY DESIGNATED VENDOR PRODUCT OR ANY ASSOCIATED EQUIPMENT, WHETHER OR NOT SUCH PARTY HAS BEEN ADVISED THAT THE POSSIBILITY OF SUCH LOSS, AND WHETHER THE CLAIM IS FOR BREACH OR REPUDIATION OR CONTRACT, TORT, BREACH OF WARRANTY, NEGLIGENCE, OR OTHERWISE. SOME STATES MAY NOT ALLOW LIMITATIONS ON THE EXCLUSION OR LIMITATION OF RELIEF, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.



LIMITED ONE YEAR WARRANTY

ALL LIABILITY IS LIMITED TO THE ORIGINAL OWNER

Customer Assistance

To obtain Limited Warranty service and receive technical support for this product, contact seller's customer assistance department at the following telephone number 425-405-2888 between the hours of 6 a.m. PST and 2 p.m. PST or by mail at the following address Control Dynamics Inc., 21 East Marine View Drive, STE G, Everett, Washington 98201.

If appropriate, CDI will request return of the damaged or defective Product, and after inspection and verification of any defect or damage will repair or replace the Product at no additional cost to the customer, or purchase price of the Product will be refunded. Any shipping and transportation charges are the responsibility of the customer. Manufacturer will perform the warranty obligations within 30 days of customer's original complaint to the seller.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

It is understood that in the event of a suit or action, same shall take place in King County, Washington, USA at the option of Control Dynamics Inc.

For order placement, status, or product information you may email
orders@kennel-gear.com

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Tel:425-405-2888
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